

Emile Egger & Cie SA
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Emile Egger & Cie SA is a medium-sized, Swiss industrial enterprise. Founded in 1947, it employs today around 400 employees worldwide and focuses on the development and manufacturing of high quality, customer specific pumps across a wide range of sectors.

To reinforce our Global Customer Service at our Swiss Headquarters, we are seeking a skilled and motivated

Support Technical Engineer Assistant

flexible, having good experiences in continuous improvement of business processes, providing of a good sense of analytics and synthesis.

Your duties and responsibilities:

- Technical support for routine field issues for subsidiaries, technicians on site and customers worldwide
- Researching, diagnosing, troubleshooting and identifying solutions
- Ensure proper recording and closure of issues
- Revision and control of field reports
- After sales documentation update and follow-up
- Commissioning on site (special applications)
- Implementation of preventive and regular maintenance activities
- Developing and sharing of achieved knowledge with the rest of the team (group level)
- Continuous improvement suggestions in collaboration with engineering team

Your technical and personal skills:

- Technician HS (Techniker TS/HF / Technicien ES/ET) or degree considered equivalent
- At least 2 years of customers service experience or a similar function is a plus
- Strong problem-solving skills
- Excellent communication skills in English and German, French or any other language is a plus
- Excellent written and verbal communications skills
- Good working knowledge of MS Office Word, Excel, Power Point. MS AX and CRM is a plus
- Willing to travel up to 30% for on-site-activities
- Experience in vibration analyses domain is a plus

Working place : Cressier

Entry date : immediately or to be agreed

This job advertisement interests you and your qualifications meet our requirements? Please send your complete application documents incl. references to: rh@eggerpumps.com